

2003 COMMISSIONER'S AWARD FOR EXCELLENCE



Todd A. Beach

Customer Service

Geologist
Richmond District

Whether his customers are internal or external, Todd Beach's policy is to serve them at the highest level. Promptness and professionalism characterize his response to customers' questions and concerns, and he addresses more than geological issues. Queries about pavements, rights of way, and maintenance problems come to him, and he researches them quickly to give timely answers to VDOT's customers.

Todd's integrity is well known, as is his concern that taxpayers' money be used carefully. Todd's concern for his employees is consistent, too. He sees that they are properly trained to handle equipment, especially for drilling, and he offers them opportunities for more training. Working as a team is one of his themes, and he goes out of his way to help co-workers, even those in other sections and offices of his district.

Todd accepts new challenges eagerly. And the results of his initiative have enhanced the reputation of the Richmond District Materials Section. Todd's work style and ethics reflect the VDOT values, and his colleagues recognize and honor his work and principles with this award.

Nominated by: S. Scott Lewis

